

# State Library of North Carolina Digital Documents Surveys: An Overview. (2003-2008)

## Survey of North Carolina State Agencies (2003)

*Surveyed:* 27 agencies

*Respondents:* 76

*Results:* <http://statelibrary.dcr.state.nc.us/digidocs/Workgroup/WhitePaper.pdf>

### *Relevant Findings:*

- About half the agencies interviewed had a decentralized publication/distribution system for state government information
- 1 respondent indicated the possibility of their agency/division digitizing historic publications
- Numerous agency staff did not understand the difference between born digital and digitized information

## Survey of North Carolina State Agencies (2008)

*Surveyed:* 40 agencies

*Respondents:* 106

*Results:* Still being compiled

### *Relevant Findings:*

- 54 respondents said their agencies/divisions were digitizing state government information
  - Digitized publications available online (37 respondents)
  - Digitized publications available by request (14 respondents)
  - Digitized publications not available to public (3 respondents)
- 6 respondents said their agencies/divisions were not currently digitizing, but were considering it for the near future
- 6 of the respondents said their agencies/divisions were not considering digitization
- 4 respondents did not know if their agency/division was involved in digitization
- 2 respondents did not know what digitization meant

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## State Documents Depository Libraries Survey (2005)

*Surveyed:* 24 depository libraries

*Respondents:* 24

*Results:* <http://statelibrary.dcr.state.nc.us/digidocs/bestpractices/presentations/callen1.pdf>

### *Relevant Findings:*

- 11 libraries received 5 or more reference questions a week that were answered using state government information
- 10 or more libraries identified the following areas as the most-important and most-used kinds of state government information: health, legislative/legal, environmental, and statistical.
- 20 libraries created or were in the process of creating web guides/tools for accessing digital government information
- Numerous libraries indicated that digital state government information was more accessible, more often used (by both patrons and librarians), and required less resources from the Depository Libraries in comparison to their print/microform counterparts. However, several libraries also indicated that they did not trust the longevity or authenticity of digital information, and expressed their desire to house analog and digital formats.
- 17 libraries indicated the State Library should take responsibility for digitizing historical state government documents, noting that this would free up resources and space at Depository Libraries.